

ELISEO ESPINEL

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WORK EXPERIENCE

Product Designer

ITEM SEVILLA, Seville

Apr 2015 – Apr 2016

First work experience after graduating. I started as an intern and was entrusted with greater responsibilities.

- Planned the overall redesign of one of Urban Ego's beach showers, ensuring it fit within the brand budget and could be manufactured and assembled in the company's workshop.
- Reduced water waste to nearly 0 by designing a water reuse system and an innovative electronic system that controlled water output. This feature became one of the unique selling points in the go-to-market strategy.
- Turned the shower into an energy self-sufficient product by integrating a photovoltaic kit that led to a 30% reduction in installation cost.
- Reduced a 10% in production cost by adjusting my design to repurpose excess inventory and decrease material use.
- Successfully tested the design by producing a prototype, leading me to an enormous satisfaction after a rigorous trial and error process.

Housekeeping Supervisor

The Place Hotel, Edinburgh

Oct 2016 – Mar 2018

The Place is a four-star city centre hotel, situated in the New Town of Edinburgh.

- Joined the company as a housekeeper and got promoted to supervisor after 8 months. Later on, they offered to train me as a Housekeeping Manager. I decided to leave to pursue a career in Product Design.
- Recognised for my good work in coordinating and managing the team in absence of the manager.
- Handled difficult situations and customer complaints with a can-do attitude, leading to a positive outcome.
- Earned the responsibility of training new team members by exhibiting high-quality standards in my work.

Waiting Staff, Barista & Bartender

Mar 2018 – Sep 2023

Worked in various front-of-house roles, taking a break to pursue further studies in Glasgow. In September 2023, I transitioned to dedicating myself full-time to my portfolio.

- Successfully overcame language barriers by proactively engaging with customers outside of my comfort zone, ensuring effective communication, and fostering an environment where customers felt comfortable and valued.
- Excelled in high-pressure environments by building strong and respectful relationships with my teammates, leading to consistently ensuring exceptional service outcomes and customer satisfaction.
- Recognised for my adaptability and potential for leadership with an offer for supervisor training, underscoring my ability to quickly respond to evolving situations.

EDUCATION & TRAINING

HND in Product Design City of Glasgow College, 2019-2021

Technician in Renewable Energy Systems 400h course at CORA, Sevilla, 2015

BSc in Industrial Design Engineering Public University of Seville, Spain, 2009- 2014

PERSONAL INTEREST

My dedication is rooted in building a more sustainable future. With a blend of tenacity and enthusiasm, I strive to create products that are not only innovative but also equitable, embodying values that contribute positively to society and pave the way for a more sustainable world.

I am a people person and keen about learning new things. Passionate about nature, exploring, sports, and good food.

ADDITIONAL INFORMATION

Work Authorization: Spanish passport holder, UK settlement status.

Languages: Spanish (native), English (fluent).